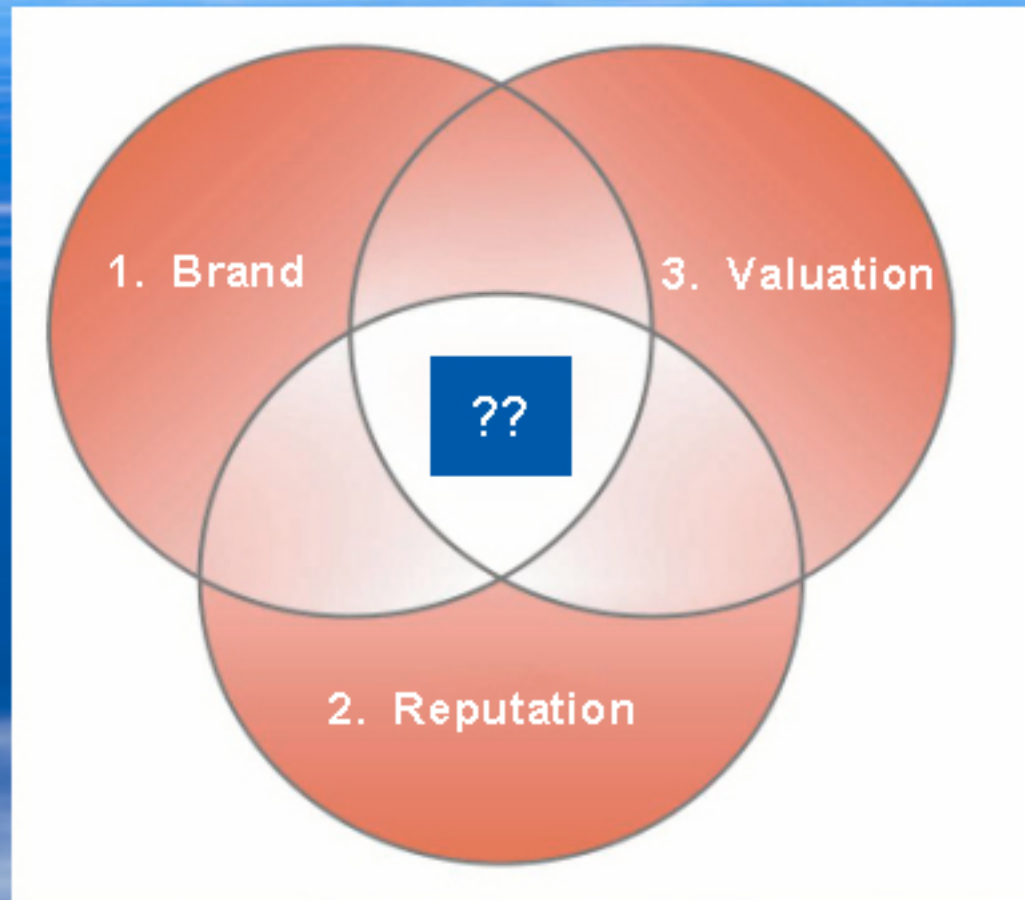


**The Promise You
Make to the
Marketplace**



**The Measure of
our Success**

**Actions Taken and Decisions made to
Deliver and Manage the Promise**